

# Majid Bantasi Alhassan

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Fluent in Russian

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## PROFESSIONAL SUMMARY

Dedicated Carer, Healthcare Assistant, Support Worker with a strong commitment to providing compassionate and high-quality care for individuals in need. Skilled in personal care, medication administration, and emotional support. Excellent communication and empathy in fostering a positive and safe environment.

## WORK HISTORY

### Carer/Healthcare Assistant

October 2023 - Present

Permanent | Jay and Noah Healthcare Limited | Peterborough

- Assisting clients with personal care tasks, including bathing, grooming and other personal hygiene related tasks
- Monitoring physical and mental wellbeing of clients
- Continence support
- Assisting with cleaning and everyday house chores
- Preparing healthy meals based on specific dietary needs and personal preferences
- Helping clients with mobility
- Offering around the clock support
- Comfort and Emotional Support
- Community Integration

### Business Development Manager

June 2022 - August 2023

Permanent | Thai Real Estate Company Limited (www.thailand-real.estate) | Phuket

- Setting goals and developing plans for business and revenue growth
- Preparing and handling of contracts
- Support building and maintaining a network of key contacts and influential relationships with real estate developers and agencies
- Collaborate with sales and design team to ensure requirements are met, such as sales numbers and profit goals
- Maintain and enhance relationships with current partners to ensure high-quality and compliant services, projects, and other contractual deliverables are being delivered
- Build referral and lead generation network.

- Develop and deliver the business plans through carrying out research, formulate market analysis and deliver accurate business reports.
- Keeping up to date with overall business trends.
- Keeping up to date with economic and business developments throughout the working day.

### **Business Development Manager**

May 2021 - July 2022

Part time | Databridge Translation Services | Ivanovo

- Developing and implementing new marketing and sales plans
- Ensuring new clients grew into loyal customers by implementing new loyalty programs.
- Reviewing constantly customer feedback and suggesting ways to improve the processes and customer service levels which greatly increased the satisfaction rate.
- Keeping up to date with overall business trends.
- Performing research into the market, customer trends, and competition in the market.
- Preparing detailed business plans that cover relevant goals and objectives.
- Networking with employees from other companies and potential customers.
- Attending workshops and trade fairs.

### **Counsellor**

June 2018 - May 2021

British Commonwealth Children's Linguistic Camp (Formerly: United Kingdom of Ivanovo) | Ivanovo

- Close supervision of the children, whether during activities, meal times, or free periods, to ensure their physical and emotional safety.
- Help campers(children) with daily routines e.g., getting dressed, personal hygiene, and addressing any health or medical needs.
- Listening to campers concerns, homesickness, and personal challenges, offering a comforting and empathetic presence. (Providing emotional support when and where necessary).
- Ensuring that all campers (children) feel included and valued irrespective of their background, abilities, or characteristics.
- Lead and assist with various camp activities including sports, arts and crafts, nature exploration, and educational programs (English Language).

### **Care support assistant**

June 2019 - July 2019

Work Experience | Kind Hearts Care Center | Ivanovo

- Perform necessary sanitary procedures for the elderly or sick
- Help with light housework
- Monitor the diet and medication, carry out medical procedures prescribed by the attending physician

- Provide emotional support, engaging in conversation, and offering companionship to combat loneliness.

## EDUCATION

### **Bachelor's degree**

Ivanovo State University - 2022  
Human Resources Management

### **WASSCE**

Business Senior High School, Tamale - 2015  
Business

## TRAINING & CERTIFICATIONS

<b>Anaphylaxis Awareness Level 2 (VTQ)</b> ProTrainings	October 2023
<b>Care Certificate</b> ProTrainings	October 2023
<b>CPR/Basic Life Support for Healthcare Professionals Level 2 (VTQ)</b> ProTrainings	October 2023
<b>Customer Service Level 2 (VTQ)</b> ProTrainings	October 2023
<b>Dementia Awareness Level 2 (VTQ)</b> ProTrainings	October 2023
<b>Deprivation of Liberty Safeguards- DOLs Level 2 (VTQ)</b> ProTrainings	October 2023
<b>Diabetes Awareness (VTQ)</b> ProTrainings	October 2023
<b>End of life awareness</b> ProTrainings	October 2023
<b>First Aid Plus Level 3 (VTQ)</b>	October 2023

ProTrainings

**Food Safety Level 2 (VTQ)**

October 2023

ProTrainings

**Healthcare Anaphylaxis Level 2 (VTQ)**

October 2023

ProTrainings

**Infection Control - Certified**

October 2023

ProTrainings

**Medications Level 2 (VTQ)**

October 2023

ProTrainings

**Person Centred Care Level 2 (VTQ)**

October 2023

ProTrainings

**Safeguarding of Children (Child Protection) Level 2 (VTQ)**

October 2023

ProTrainings

## SKILLS

Communication Skills, Empathy and Compassion, Patience, Safety and Infection control, Team Work, Adaptability, Documentation and record-keeping, Personal care skills, Interpersonal Skills, Cultural sensitivity, Self-care, First Aid/CPR, Observation skills

## HOBBIES & INTERESTS

Outdoor activities, Continuous learning , Physical fitness, Volunteering, Reading, Gardening, Cultural exploration , Travel, Learning languages, Cycling

## REFERENCES

References available on request